

## Maryland Mobile Food Vendors Association

### Code of Conduct

Members of the Association shall:

- Follow business practices which shall enhance, and not detract, from the reputation of Maryland Mobile Food Vendors for wholesome quality food products.
- Support through their actions the goals of the Association in maintaining a healthy, thriving relationship with local government jurisdictions and communities by demonstrating the added value Mobile Food Trucks can bring to a neighborhood, and working to minimize any concerns that Food Trucks will negatively affect any constituents.
- Cooperate with other members to allow fair shared access to any City or County designated Food Truck parking places for all members, by participation in planned scheduling, and acknowledgement of the priority of those allocated a scheduled slot.
- Acknowledge that Baltimore City and Maryland Counties Food Truck Mobile Permits are granted with the intent that permit holders will move daily to various locations and not occupy a single City/County Food Truck location on multiple consecutive days (Street Vendors wishing a fixed location should apply for a different Permit)
- Agree to attempt direct resolution of any conflicts between members, non-members and bricks and mortar establishments in a constructive and amicable manner, and if this fails, then to agree to an independent arbitrator with any costs shared between the parties.
- Operate every day to meet and exceed the standards for Health and Hygiene set by the jurisdictions in which the member operates
- Maintain all necessary permits for both Health and Vending required by each jurisdiction in which the member operates.
- Not conduct business in any place which might endanger any person by creating a hazard e.g. unlawfully parking in any unsafe place, blocking vehicular or pedestrian traffic, or blocking visibility at an intersection.
- Maintain a valid Business Insurance policy.

The Code of Conduct shall be self-policed by the members. Persistent complaints from other members, or from local government indicating a disregard for the Code of Conduct shall be deemed as disqualification from membership.

The Officers of the Association (Membership Committee) shall communicate any complaints received to the relevant member and invite the member to resolve the complaint. If no acceptable resolution is forthcoming in a reasonable timeframe, or more than 3 separate complaints are received for which no satisfactory resolution is perceived, the Officers of the Membership Committee may invite the Membership to expel the offending member by two thirds majority. All dues paid by expelled members are forfeit.